Android Phones/Tablets: Installing Signia App for TeleCare Use

sIgnIa

Life sounds brilliant.

1. **Enable Bluetooth** on smartphone/tablet

2. **Visit the Google Play Store on your smartphone/tablet & search for Signia App**

3. **Install** the Signia App from Google Play Store > Tap **Open**
   - "I want to improve this app…" and "I accept the terms and conditions and privacy policy" > Tap to **Check** both boxes, Tap **Accept**
   - Connection option screen > Select **TeleCare Code**
   - Terms of Use for TeleCare > Tap to **Check**, Tap **Continue**
   - Enter your 6-digit TeleCare Code (see below) _ _ _ - _ _ _ > Select **OK**
   - "To receive audio & video calls…" > Tap **Proceed**
   - "Allow Signia app to record audio, to take pictures and record video, to make & manage phone calls" > Tap **Allow** for each screen
   - "To scan for Bluetooth compatible devices…" > Tap **Proceed**
   - "Allow access to device location" > Tap **Allow all the time**
   - Place hearing aids near phone
   - "Please switch off/on hearing aids" > Open/close battery door or insert/remove hearing aids from charger (this action places hearing aids in pairing mode for 3 minutes) > Tap **OK**

- "Connecting to hearing aids" > "Select your hearing aids" > Tap **Hearing Aids**
- "Connection Successful" > Tap **Let's Go**
- Signia Assistant screen > Read information and Tap **Next**
- Additional Features screen> Read information and Tap **Close**

Signia App

You are now ready to use the Signia App as a remote control for your hearing aids and to communicate with your Audiologist via TeleCare.
When it is time for your TeleCare (remote care) session, remember to wear your hearing aids (new batteries/fully charged), place your phone nearby with the Signia app open, and accept the call when it appears on your mobile phone/tablet.

For assistance with pairing/using the Signia app, please call the Consumer Hotline: 800-350-6093.

Your personalized 6-digit code is: _____ _____ _____ - _____ _____ _____

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Google Play