



Veteran technical support line:

(800) 211-7789

OVERVIEW OF AVAILABLE ONLINE HEARING AID, APP & ACCESSORY SUPPORT

<https://www.starkey.com/support>

STARKEY SUPPORT FOR SPECIFIC HEARING AID STYLES

Each Link provides access to printed How-To information (PDFs of User & Quick Start Guides, Operations Manuals) for the specific Hearing Aid Model, Compatible Accessories & Apps

CUSTOM HEARING AIDS

LIVIO EDGE AI [custom- livio-edge-ai](#)

LIVIO [custom- livio](#)

PICASSO [custom - picasso](#)

MUSE IQ [custom - muse-iq](#)

BEHIND THE EAR HEARING AIDS

LIVIO EDGE AI [behind-the-ear- livio-edge-ai](#)

LIVIO AI [behind-the-ear- livio-ai](#)

LIVIO [behind-the-ear- livio](#)

MUSE IQ [behind-the-ear - muse-iq](#)

RECEIVER IN CANAL HEARING AIDS

LIVIO EDGE AI [receiver-in-canal - livio-edge-ai](#)

LIVIO AI [receiver-in-canal/livio-ai](#)

LIVIO [receiver-in-canal - livio](#)

MUSE IQ [receiver-in-canal - muse-iq](#)

HALO IQ [receiver-in-canal - halo-iq](#)



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SUPPORT FOR APPS (LINKS TO PRINTED HOW-TO INFORMATION)

OVERVIEW: THRIVE HEARING CONTROL; THRIVE CARE; RELAX – TINNITUS RELIEF

<https://www.starkey.com/hearing-aids/apps>

THRIVE HEARING CONTROL (APPLE & ANDROID)

OVERVIEW [thrive-hearing-control - overview](#)

SETUP STEPS [thrive-hearing-control- setup](#)

HOW-TO-VIDEOS [thrive-hearing-control- how-to-videos](#)

COMPATABILITY [thrive-hearing-control- compatibility](#)

THRIVE CARE

OVERVIEW [thrive-care - overview](#)

SETUP STEPS [thrive-care - setup](#)

COMPATABILITY [thrive-care/compatibility](#)

HEARING AID MAINTENANCE & TROUBLESHOOTING:

(LINKS TO PRINTED USE, CARE & TROUBLESHOOTING INFORMATION)

<https://www.starkey.com/support/maintenance-and-troubleshooting#repair>